

Anna A. Amirkhanyan

Curriculum Vitae

Contacts

Department of Public Administration & Policy
School of Public Affairs, American University
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Research Interests

Public management, performance, contracting, public-private partnerships, citizen participation, collaboration, organization theory, public administration history, mixed methods.

Education

- 2005 Ph.D. in public administration. The Maxwell School of Citizenship and Public Affairs, Syracuse University. Dissertation Committee: Rosemary O’Leary, Stuart Bretschneider, Alasdair Roberts, Douglas Wolf (chair).
- 2001 M.S. in nonprofit management and urban policy. Robert J. Milano School of Management and Urban Policy, New School University.
- 1999 D.Ph. in philosophy. Yerevan State University, Armenia.¹
- 1998 B.A., M.A. in philosophy. Yerevan State University, Armenia.²

Recent Academic Appointments

- 2021-now Chair, Department of Public Administration & Policy, American University.
- 2021-now Professor, School of Public Affairs (SPA), American University.
- 2012-2021 Associate Professor, SPA, American University.
- 2015-2021 PhD Program Coordinator, SPA, American University.
- 2011-2013 MPA Program Director, SPA, American University.
- 2005-2012 Assistant Professor, SPA, American University.
- 2001-2005 Research Associate, Center for Policy Research, Syracuse University.

¹ This D.Ph. (Doctor of Philosophy) degree is a one-year post-graduate degree granted in Armenia and evaluated by the *U.S. World Education Services* as “Master at minimum, which can be considered Ph.D. by the academics in the field.”

² B.A. and M.A. five-year combined undergraduate and graduate degree granted in Armenia and evaluated by the *U.S. World Education Services* as “Bachelor and Master degree.”

Books

Amirkhanyan, A. & Lambright, K. (2017, 2019). *Citizen participation in the age of contracting: When service delivery trumps democracy*. New York, NY: Routledge Press, Taylor & Francis Group. (Paperback, 2019).

Reviews of this book published in peer-reviewed journals:

Brunjes, B. M. (2019). Bolstering democracy or illustrating performance? Contracting out public participation. *The Journal of Public Administration Research and Theory*, 29 (1), 155–158.

Medina, P. S. (2019). Anna A. Amirkhanyan and Kristina T. Lambright, Citizen participation in the age of contracting: When service delivery trumps democracy. *Public Administration Review*, 79 (6), 943–945.

Johnson, B. A. M. (2019). Citizen participation in the age of contracting: When service delivery trumps democracy. *Journal of Public Affairs Education*, 25 (4), 558-561.

Refereed Journal Articles and Book Chapters

*student co-authors highlighted

Amirkhanyan, A., **Roberts, F.**, Meier, K., & M. Song. (Forthcoming). Examining Attitudes toward Public Participation Across Sectors: An Experimental Study of Food Assistance. *Public Administration*, Early Online Access: DOI: 10.1111/padm.12991.

Song, M., Amirkhanyan, A., **Prince, W.**, & Meier, K. (2024). Steering, Rowing, and Bailing Water: The Role of Government Regulation and Ownership in COVID-19 Outcomes in Nursing Homes. *International Public Management Journal*, 27 (2), 302-327.

Amirkhanyan, A. Meier, K., Song, M., **Roberts, F.**, **Park, J.**, Vogel, D., Bellé, N., Molina, A., & T.S. Guul. (2023). Liberté, Égalité, Crédibilité: An Experimental Study of Citizens' Perceptions of Government Responses to COVID-19 in Eight Countries. *Public Administration Review*, 83 (2): 401-418.

Roberts, F., Amirkhanyan, A., Meier, K., & **J. Davis**. (2022). Limiting managerial discretion in a New Public Management world: Nursing homes and the National Background Check Program. In *International Public Management Journal* (Published online 3/22).

Meier, K., M. Song, **J. Davis** & A. Amirkhanyan. (2022). Sector bias and the credibility of performance information. An experimental study of elder care provision. *Public Administration Review*, 82 (1), 69-82.

Amirkhanyan, A., Lambright, K., & **Md. S. Islam** (2021). From motives to actions: Citizen engagement in health and human service contracts. *International Journal of Public Administration*, 44 (3), 181-191.

- Song, M., Meier, K., & A. Amirkhanyan (2020). Goal ambiguity and performance in U.S. nursing homes. *Administration and Society*, *52*(8), 1170-1208.
- Amirkhanyan, A., An, S., **Hawks, B.**, & K. Meier (2020). Learning on the job: The impact of managerial longevity and management on nursing home performance. *Administration and Society*, *52* (4), 593–630.
- Amirkhanyan, A., **McCrea, A.**, **Holt, S.**, & K. Meier (2019). Managing racial diversity: Matching internal strategies with environmental needs. *Public Administration Review*, *79* (1), 69-81.
- Amirkhanyan, A., Cheon, O., **Davis, J.**, Meier, K., & **F. Wang** (2019). Citizen participation and its impact on performance in U.S. nursing homes. In *American Review of Public Administration*, *49* (7), 840–854.
- Hatch, M.**, **Yurman, R.**, Amirkhanyan, A., & J. Johnston (2019). Barber shops, salons, and spas: The complexity – and simplicity – of implementing outreach and enrollment contracts under the Affordable Care Act. *Journal of Public Management and Social Policy*, *26* (2), 19-47.
- AbouAssi, K., Amirkhanyan, A., Billingsley, G., & R. Lyon (2019). Reflections on the persistent issue of relevance in public administration. *Perspectives on Public Management and Governance*, *2*(4) 239-243.
- Jacknowitz, A., Amirkhanyan, A., Crumbaugh, A., & **M. Hatch** (2019). Exploring the challenges and coping strategies in households relying on SNAP and food pantries. *Journal of Hunger and Environmental Nutrition*, *14* (1-2), 281–295.
- Amirkhanyan, A., Meier, K., O’Toole, L., **Dakhwe, M.** & **S. Janzen** (2018). Management and performance in U.S. nursing homes. *The Journal of Public Administration Research and Theory*, *28* (1), 33-49.
- Amirkhanyan, A., Meier, K., & L. J. O’Toole, Jr. (2017). Managing in the regulatory thicket: Nursing homes and regulatory competence. *Public Administration Review*, *77*(3), 381–394.
- Amirkhanyan, A., Kim, H.J., & K. Lambright (2014). The performance puzzle: Understanding the factors influencing alternative dimensions of performance. *Journal of Public Administration Research and Theory*, *24* (1), 1-34.
- Amirkhanyan, A, & **Pettijohn, S.** (2012). Incorporating non-profit sector perspectives in the study of public-private partnerships. In: *Rethinking public-private partnerships: Strategic approaches in turbulent times.* (eds. Carsten Greve and Graeme Hodge, pp.114-132). London: Routledge Books.
- Amirkhanyan, A., Kim, H.J., & K. Lambright (2012). Closer than “arm’s length”: Understanding the factors influencing the development of collaborative contracting relationships. *The American Review of Public Administration*, *42* (3), 341-366.

- Amirkhanyan, A. (2011). What is the Effect of Performance Measurement on Perceived Accountability Effectiveness in State and Local Government Contracts? *Public Performance & Management Review*, 35 (2), 303-339.
- Amirkhanyan, A. (2010). Monitoring across sectors: Examining the effect of nonprofit and for-profit contractor ownership on performance monitoring in state and local government contracts. *Public Administration Review*, 70(5), 742-755.
- Wolf, D.A., & A. Amirkhanyan (2010). Demographic change and its public sector consequences. *Public Administration Review*, Special Issue Symposium (peer-reviewed), 70(S1), S12-S23.
- Amirkhanyan, A., Kim, H.J., & K. Lambright (2010). Do relationships matter? Comparing the performance of relational and classic contracts. *Public Performance & Management Review*, 34 (2), 189-220.
- Amirkhanyan, A. (2009). Collaborative performance measurement: Examining and explaining the prevalence of collaboration in state and local government contracts. *Journal of Public Administration Research and Theory*, 19(3), 523-554.
- Amirkhanyan, A., Kim, H.J., & K. Lambright (2009). Faith-based assumptions about performance: Does church-affiliation matter for service quality and access? *Nonprofit and Voluntary Sector Quarterly*, 38(3), 490-521.
- Amirkhanyan, A. (2009). Rejecting privatization: Case study analysis of local government decision-making. *The Journal of Public Management and Social Policy*, 15(1), 163-192.
- Amirkhanyan, A. (2008). Privatizing public nursing homes: Examining the effect on quality and access. *Public Administration Review*, 68(4), 665-680. ³
- Amirkhanyan, A., Kim, J., & K. Lambright (2008). Does the public sector outperform the nonprofit and for-profit sectors? Evidence from a national panel study on nursing home quality and access. *Journal of Policy Analysis and Management*, 27(2), 326-353. ⁴
- Amirkhanyan, A. (2007). The smart-seller challenge: The determinants of privatizing public nursing homes. *Journal of Public Administration Research and Theory*, 17 (3), 501-527.⁵
- Amirkhanyan, A., Kim, H.J., & K. Lambright (2007). Putting the pieces together: A comprehensive framework for understanding the decision to contract out and

³ Media Coverage: The Frederick News Post. <http://goo.gl/Opgc7U> , Adirondack Daily Enterprise. <http://goo.gl/xkuAQR>, Stanford Social Innovation Review. <http://goo.gl/Cggfx0>

⁴ Media Coverage: Chicago Tribune. <http://goo.gl/3nKtTa>

⁵ Media Coverage: Youth Today. <http://goo.gl/JoZhmN>

contractor performance. *International Journal of Public Administration*, 30, 699-725.

Amirkhanyan, A. & D. A. Wolf (2006). Parent care and the stress process: Findings from panel data. *Journals of Gerontology: Social Sciences (JG: SS)*, 61B(5), 248-255.

Amirkhanyan, A., & D. A. Wolf (2003). Caregiver stress and noncaregiver stress: Exploring the pathways of psychiatric morbidity. *The Gerontologist*, 43, 817-827.

Articles under Review and in Preparation for Submission

Wang, R., **Prince**, W., & A. Amirkhanyan. Examining the Role of Race and Sector in Institutional, Community and Non-Electoral Political Participation. Under review in *PAR* (submitted 2024).

Amirkhanyan, A., **Prince**, W., Meier, K. & M. Song. Managing in the Eye of a Storm: A Mixed Methods Study of Organizational Management in U.S. Nursing Homes During COVID-19 Pandemic. In progress.

Wang, R., **Prince**, W., & A. Amirkhanyan. Encouragement or Inhibition: Assessing the Influence of Bureaucratic Representation on Civic Participation. In progress.

Song, M., An, S-H, Yoo, J. & A. Amirkhanyan. Examining Social and Historical Aspirations in Long Term Care Across Three Stakeholder Groups: A Survey Experiment. In progress.

Song, M., An, S-H, Yoo, J. & A. Amirkhanyan. Examining Social and Historical Aspirations of Racial Diversity in Long Term Care: A Survey Experiment. In progress.

Amirkhanyan, A., **Prince**, W., Meier, K. & M. Song. Understanding the Effects of Representation on Citizens' Perceptions of Public Participation Quality. In progress.

Amirkhanyan, A. Meier, K., **Park**, J., **McMahon**, L. Citizens' Ideology and Perceptions of Government Response to COVID-19: A Multi-National Survey Experiment. In preparation for submission.

Amirkhanyan, A., Jacknowitz, A., Palmer, J., Crumbaugh, A., & M. Hatch. Combining SNAP and community food assistance: A mixed methods study. In preparation for submission to *The Journal of Nutrition*.

Park, J, Meier, K, & A. Amirkhanyan. Discrimination and administrative burden in U.S. nursing homes. In progress.

Amirkhanyan, A., Meier, K., & B. Hawks. Determinants of regulation legitimacy across sectors in U.S. nursing homes. In progress.

Other Reports and Research Papers

Amirkhanyan, A., Jacknowitz, A., Palmer, J., Hatch, M., Hoft, W., Karva, F., & C. Silvey. (2015). SNAP/charitable food assistance study. Report prepared and funded by *Feeding America*.

Amirkhanyan, A. (2018). Studying active citizenship as an element of democratic Governance. Minnowbrook 50th Anniversary Conference Concept Paper. Available at www.maxwell.syr.edu/uploadedFiles/conferences/minnowbrook/papers/anna-amirkhanyan-studying-active-citizenship-as-an-element-of-democratic-governance.pdf.

Selected Popular Writing, Press and Media Appearances

Amirkhanyan, A. Meier, K., & Song, M. (2023). An International Experimental Study of Citizens' Perceptions of Government Responses to COVID-19. NPR.Org/WAMC Northeast Public Radio. The Academic Minute. <https://www.npr.org/podcasts/564572329/the-academic-minute> and <https://academicminute.org/2023/03/anna-amirkhanyan-american-university-an-international-experimental-study-of-citizens-perceptions-of-government-responses-to-covid-19/#respond>

Amirkhanyan, A., Meier, K.K, Song, M & J. Davis (2022). Are We Biased Against Government? WAMC Northeast Public Radio. The Academic Minute. Available at: <https://academicminute.org/2022/01/anna-amirkhanyan-american-university-are-we-biased-against-government/>

Amirkhanyan, A, McCrea, A. & J. Meier (2020). Why some nursing homes are better than others at protecting residents and staff from COVID-19. *The Conversation*. <https://theconversation.com/why-some-nursing-homes-are-better-than-others-at-protecting-residents-and-staff-from-covid-19-138703>.

Amirkhanyan, A. (Oct. 23, 2019). Have we privatized too much? George Washington University's Arena Stage Civil Dialogues (Moderated by Amitai Etzioni). Invited panelist. Full video available at: <https://www.youtube.com/watch?v=G3Hg6aIHXY>

Amirkhanyan, A, Jacknowitz, A., Satoh, A., & M. Hatch (2019). Food insecurity. WAMC Northeast Public Radio. The Academic Minute. Available at: <https://academicminute.org/2019/07/anna-amirkhanyan-american-university-food-insecurity/>

Lambright, K & A. Amirkhanyan (2019). 3 ways to make your voice heard besides protesting. *The Conversation*. <https://theconversation.com/3-ways-to-make-your-voice-heard-besides-protesting-107933>.

Amirkhanyan, A. & K. Lambright (2018). We have protested, now what? WAMC Northeast Public Radio. The Academic Minute. Available at: <https://academicminute.org/2018/08/anna-amirkhanyan-american-university-we-have-protested-now-what/>.

Quoted in:

- Gans, J. (2019). GSPM to launch new podcast this month featuring successful alumni. *The GW Hatchet*. Available at: <https://www.gwhatchet.com/2019/09/09/gspm-to-launch-new-podcast-this-month-featuring-successful-alumni/>
- Rodgers, B. (2013). Should Frederick County keep its nursing homes? *Frederick News Post*. Available at: https://www.fredericknewspost.com/news/crime_and_justice/courts/should-frederick-county-keep-its-nursing-homes/article_039ce5a4-6c07-517d-946b-c4ed6b7b1a4f.html
- Keilman, J. & A. Alderman (2011). Lake County-run nursing homes becoming a luxury. *Chicago Tribune*. Available at: <https://www.chicagotribune.com/lifestyles/health/ct-met-county-nursing-homes-20110705-story.html>.
- Conner, A. (2008). Government Cares the Most. *Stanford Social Innovation Review*. Available at: https://ssir.org/articles/entry/government_cares_the_most
- Palmer, I. (2008). Wall Street's losses: What should nonprofits do? *Youth Today*. Available at: https://whedco.org/wp-content/uploads/2016/09/11.01.2008_Youth-Today_Wall-Street-Losses_What-Should-Nonprofits-Do.pdf.

Funding

- Covid-19 Rapid Response Grant (\$7,000). School of Public Affairs, AU. Co-Authored with Ken Meier, Fei Wang, Miyeon Song and Joohyung Park, 2020.
- Feeding America, Charitable Food Assistance Study (\$10,000), Summer 2016. Co-authored with Alison Jacknowitz.
- Feeding America, Charitable Food Assistance Study (\$150,000), 2014-2015. Co-authored with Alison Jacknowitz and Jane Palmer.
- American University School of Public Affairs Scholar Program (\$5,000) for research on contracting and public participation, 2013-.
- American University Faculty Research Award (\$5,000) with A. Jacknowitz, 2009-2010.
- American University Faculty Research Award (\$4,500), 2006-2007.

Honors and Awards

- William Duncombe Excellence in Doctoral Education Award, National Association of Schools of Public Affairs and Administration (NASPAA), 2023.
- School of Public Affairs Scholar-Teacher of the Year, American University, 2023.
- School of Public Affairs Scholar-Teacher of the Year, American University, 2020.
- School of Public Affairs Award for Outstanding Teaching. American University, 2018.
- School of Public Affairs Pioneer Award. American University, 2017.
- Robert Cleary Award for Excellence in Public Affairs Research for co-authoring "The Performance Puzzle: Understanding the Factors Influencing Alternative Dimensions and Views of Performance" published in the *Journal of Public Administration Research and Theory* (January 2014). School of Public Affairs, 2015. (\$5000 Prize).
- School of Public Affairs Award for Outstanding Teaching. American University, 2008.

School of Public Affairs Award for Outstanding Service to the University Community, 2007. (Work on the Graduate Certificate Program in Nonprofit Management).
 National Association of Schools of Public Affairs and Administration (NASPAA) Annual Dissertation Award, Honorable Mention, 2006.
 Maxwell School of Citizenship and Public Affairs Dissertation Prize, 2005.
 Syracuse University Dissertation Prize, 2005.
 Syracuse University Graduate Fellowship, 2004-2005.
 Graduate Assistantship and Tuition Scholarship, Syracuse University, 2001-2004.
 Maureen Roscelli Memorial Scholarship, New School University, 2001.
 Edmund S. Muskie Freedom Support Act Graduate Fellowship, 1999-2001.
 LaGuardia Scholarship, New School for Social Research, 1999-2000.
 David the Invincible Scholarship for Academic Excellence and Achievements, Yerevan State University, 1996-1999.

Conference Presentations and Invited Talks

- Amirkhanyan, A., Meier, K., Prince, W., & M. Song. (2024). Managing in the Eye of a Storm: A Mixed Methods Study of Organizational Management in U.S. Nursing Homes During COVID-19 Pandemic. Invited talk at the University of Arizona School of Government and Public Policy Research Seminar (Paper presentation, presented by A. Amirkhanyan).
- Amirkhanyan, A., Meier, K., Prince, W., & M. Song. (2023). Managing in the Eye of a Storm: A Mixed Methods Study of Organizational Management in U.S. Nursing Homes During COVID-19 Pandemic. Association for Public Policy Analysis and Management (APPAM) Annual Conference, Atlanta, GA, November 2023. (Paper presentation, presented by W. Prince).
- Amirkhanyan, A., Meier, K., Prince, W., & M. Song. (2023). Managing in the Eye of a Storm: A Mixed Methods Study of Organizational Management in U.S. Nursing Homes During COVID-19 Pandemic. Public Management Research Conference (PMRC), June 2023. Utrecht, NE (Paper presentation, presented by W. Prince).
- Wang, R., Prince, W., & A. Amirkhanyan. (2022). Examining the Role of Race and Sector in Institutional, Community and Non-Electoral Political Participation. Association for Public Policy Analysis and Management (APPAM) Annual Conference, Washington, DC, November 2022. (Paper presentation by A. Amirkhanyan).
- Wang, R., Prince, W., & A. Amirkhanyan. (2022). Examining the Role of Race and Sector in Institutional, Community and Non-Electoral Political Participation. Public Management Research Conference (PMRC), May 2022. Phoenix, AZ (Paper presentation, presented by A. Amirkhanyan).
- Meier, K., Amirkhanyan, A., Prince, W., Song, M. (2022). Steering, Rowing, and Bailing Water: The Role of Government Regulation and Ownership in COVID-19 Outcomes in Nursing Homes. Public Management Research Conference (PMRC), May 2022. Phoenix, AZ (Paper presentation, presented by K. Meier).
- Amirkhanyan, A., Roberts, Meier, K., & M. Song. (2020). The Role of the Sector Bias and Public Participation in Performance Assessments: An Experimental Study of Food Assistance. Association for Public Policy Analysis and Management (APPAM) Virtual Conference, November 2020. (Paper presentation by A. Amirkhanyan).

- Amirkhanyan, A. Meier, K., Song, M., Roberts, F., Park, J., Vogel, D., Bellé, N., Molina, A., & T.S. Guul. (2020). *Liberté, Égalité, Crédibilité: An Experimental Study of Citizens' Perceptions of Government Responses to COVID-19 in Eight Countries*. Association for Public Policy Analysis and Management (APPAM) Virtual Conference, November 2020. (Paper presentation by F. Roberts).
- Meier, K., Song, M., Davis, J., & Amirkhanyan, A. (2019). *Sector Bias and the Credibility of Performance Information*. Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference in San Diego, CA, November 21-23, 2019 (Paper presentation by J. Davis).
- Meier, K., Song, M., Davis, J., & Amirkhanyan, A. (2019). *Sector Bias and the Credibility of Performance Information*. Association for Public Policy Analysis and Management (APPAM) Conference in Denver, CO, November 2019. (Paper presentation by J. Davis).
- Wang, F., Davis, J., Amirkhanyan, A., & Meier, K. (2019). *The Impact of the CMS National Background Check Program on Performance in US Nursing Homes*. Public Management Research Conference (PMRC), June 2019. Chapel Hill, NC (Paper presentation, presented by A. Amirkhanyan).
- Wang, F., Davis, J., Amirkhanyan, A., & Meier, K. (2019). *The Impact of the CMS National Background Check Program on Performance in US Nursing Homes*. Midwest Political Science Association (MPSA) Conference, April 2019. Chicago, IL (Paper presentation, presented by Jourdan Davis).
- Wang, F., Davis, J., Amirkhanyan, A., & Meier, K. (2019). *The Impact of the CMS National Background Check Program on Performance in US Nursing Homes*. American Society for Public Administration (ASPA) Conference, March 2019, Washington, DC. (Paper presentation; presented by F. Wang).
- Amirkhanyan, A., Cheon, O., Davis, J., Meier, K., & F. Wang (2018). *Citizen Participation and Its Impact on Performance in U.S. Nursing Homes*. APPAM Conference, November 2018, Washington, DC. (Paper presentation; presented by O. Cheon).
- Song, Miyeon, Meier, K., & Amirkhanyan, A. (2018). *Goal Ambiguity and Performance in US Nursing Homes*. APPAM Conference, November 2018, Washington, DC. (Paper presentation; presented by M. Song).
- Amirkhanyan, A. (2018). *The 50th Anniversary of Minnowbrook Conference*. One of 50 invited participants, and author of "Studying Active Citizenship as an Element of Democratic Governance" conference concept paper. Minnowbrook, NY, August 2018.
- Amirkhanyan, A., & Lambright, K. (2017). *Citizen Engagement in the Age of Contracting: Exploring Citizens' Feedback and Its Use by Public and Private Agencies*. PMRC, June 2017, Washington, DC (Paper presentation, presented by Lambright, K.).
- Amirkhanyan, A., Meier, K., Holt, S., & McCrea, A. (2017). *Diversity Management and Performance in U.S. Nursing Homes*. PMRC, June 2017, Washington, DC (Paper presentation, presented by A. McCrea).
- Amirkhanyan, A., An, Seung-Ho, Hawks, B., & Meier, K. (2017). *Learning on the Job: The Impact of Managerial Longevity and Management on Nursing Home Performance*. APPAM Conference, November 2017, Chicago, IL. (Paper presentation, presented by S.-H. An).
- Amirkhanyan, A & K. Lambright. (2016). *Citizen Participation in the Context of Government Contracting in the U.S*. Invited talk (presented by A. Amirkhanyan) as a part of Management and Good Governance Program, hosted by the University of Maryland School of Public Policy.

- Amirkhanyan, A., Johnston, J., Hatch, M. & Yurman, R. (2016) Implementing the Affordable Care Act: Examining Outreach and Navigation Contracting in State-Based Exchanges. APPAM Conference, November 2016, Washington, DC. (Paper Presentation; presented by M. Hatch).
- Amirkhanyan, A., Johnston, J., Hatch, M. & Yurman, R. (2016) Implementing the Affordable Care Act: Examining Outreach and Navigation Contracting in State-Based Exchanges. American Political Science Association (APSA), September 2016, Philadelphia, PA. (Paper presentation, presented by J. Johnston).
- Amirkhanyan, A., Johnston, J., Hatch, M. & Yurman, R. (2016) Implementing the Affordable Care Act: Examining Outreach and Navigation Contracting in State-Based Exchanges. MPSA Conference, April 2016, Chicago, IL. (Paper presentation; presented by R. Yurman).
- Amirkhanyan, A., & Lambright, K. T. (2015) Why Share Power? Exploring the Motives for Creating Opportunities for Citizen Participation in Local Health and Human Service Contracts. APPAM Conference, November 2015, Miami, FL. (Paper presentation, presented by A. Amirkhanyan).
- Amirkhanyan, A., Jacknowitz, A., Palmer, J., Satoh, A., & Hatch, M. (2015) Combining SNAP and Community Food Assistance: A Mixed Methods Study. APPAM Conference, November 2015, Miami, FL. (Paper presentation, presented by A. Jacknowitz).
- Amirkhanyan, A., & O'Toole, Jr. L. J., (2015) Exploring the Impact of Managerial Perceptions of Regulation: The Case of Nursing Homes. PMRC, June 2015, Minneapolis, MN. (Paper presentation; presented by L. O'Toole).
- Amirkhanyan, A., & Lambright, K. T. (2015) Why Share Power? Exploring the Motives for Creating Opportunities for Citizen Participation in Local Health and Human Service Contracts. PMRC, June 2015, Minneapolis, MN. (Paper presentation; presented by A. Amirkhanyan).
- Amirkhanyan, A., & O'Toole, Jr. Laurence J., (2015) Exploring the Impact of Managerial Perceptions of Regulation: The Case of Nursing Homes. PMRC, June 2015, Minneapolis, MN. (Paper presentation; presented by L. O'Toole).
- Amirkhanyan, A., Meier, Kenneth J., O'Toole, Jr. Laurence J., Dakhwe, Mueen A., & Shawn Janzen. (2014). Examining Perceptual and Archival Measures of Performance in the Context of Nursing Home Care. APPAM Fall Conference, Albuquerque, NM, November 6-8, 2014. (Paper presentation by Amirkhanyan). *Paper included in the APPAM Conference Online Paper Collection.*
- Amirkhanyan, A., Kim, H.J., & Lambright, K. T. (2013). Beyond Service Delivery: Exploring the Contractors' Stewardship Role in Health and Human Service Contracts. APPAM Fall Conference, Washington DC, November 2013. (Paper presentation by A. Amirkhanyan).
- Amirkhanyan, A., Kim, H.J., & Lambright, K. T. (2013) Beyond Service Delivery: Exploring the Contractors' Stewardship Role in Health and Human Service Contracts. PMRC, June 2013, Madison, WI. (Paper presentation; presented by A. Amirkhanyan).
- Amirkhanyan, A. (2011). "Does Measurement Matter? Examining the Influence of Performance Measurement on the Effectiveness of Contract Management and Implementation." PMRC, 2011. (Paper presentation; presented by A. Amirkhanyan).
- Wolf, D.A., & Amirkhanyan, A. (2011) "Demographic Change and Its Public Sector Consequences." ASPA Conference, March 13, 2011. Washington, DC. Panel "The

- Future of Public Administration 2020.” (Paper presentation; presented by A. Amirkhanyan).
- Wolf, D.A., & Amirkhanyan, A. (2011) “Demographic Change and Its Public Sector Consequences”. Invited talk at Campbell University, NC Public Administration speaker series; 148 attendees. (Presented by A. Amirkhanyan)
- Amirkhanyan, A., Kim, H.J., & Lambright, K.T. (2010). “The Head Start contracts in Ohio: Examining the effect of performance determinants on multiple measures of childcare effectiveness.” APPAM Fall Conference, Boston, MA, November 2010. (Paper presentation).
- Amirkhanyan, A.A. (2010). Invited presentation to a group of Danish government employees participating in the Danish Public Executive Program at American University co-organized with the Copenhagen Business School.
- Amirkhanyan, A., Kim, H.J., & Lambright, K.T. (2010). “The Head Start contracts in Ohio: Examining the effect of performance determinants on multiple measures of childcare effectiveness.” Presented at the Korean Association for Policy Studies Fall Conference November 15, 2010. (Paper presentation).
- Amirkhanyan, A.A. (2009). Invited presentation to a group of Danish government employees participating in the Danish Public Executive Program at American University co-organized with the Copenhagen Business School.
- Amirkhanyan, A.A. (2009). Invited presentation on nonprofit management and fundraising to a group of NGO representatives from Eastern Europe, organized by the *AU Center for Democracy and Election Management* and the *League of Women Voters*.
- Amirkhanyan, A., Kim, H.J., & Lambright, K.T. (2009) “An Empirical Investigation of Relational Contracting Adoption”. APPAM Conference, Washington, DC, November 2009. (Paper presentation).
- Amirkhanyan, A., Kim, H.J., & Lambright, K. T. (2009) “Closer than “Arms Length””: Understanding the Factors Influencing the Development of Collaborative Contracting Relationships.” PMRC, September 2009 (Paper presentation, presented by co-author Kristina Lambright).
- Amirkhanyan, A.A., Lambright, K.T., & Kim, H.J. (2008) “Do Relationships Matter? Assessing the Impact of Relationship Design on Contractor Performance.” APPAM Conference, Los Angeles, CA, November 2008. (Paper presentation).
- Amirkhanyan, A.A., & Nafis Islam (2008). “Monitoring across Sectors: Examining the effect of nonprofit and forprofit ownership on performance monitoring in local government contracts.” MPSA Conference. *Chicago, IL* (April 6, 2008). (Paper presentation).
- Amirkhanyan, A.A., Lambright, K.T., & Kim, H.J. (2007). “Faith-based Assumptions about Performance: Does Church-affiliation Matter for Service Quality and Access?” Invited talk at the Maxwell School Research Seminar, Syracuse University, November 2007 (presented by K. Lambright).
- Amirkhanyan, A. (2007). “Collaboration, ownership, and performance measurement: Understanding their role in effective contract implementation and management in government contracting.” APPAM Conference, Nov. 8-10, 2007, Washington, DC.
- Amirkhanyan, A.A. (2007). Invited presentation: "Marketing Your Nonprofit with Little or No Money" at the *Nonprofit Forum*. October 25, 2007, Washington DC, Organized by *Northern Virginia Community Foundation, Arlington Community Foundation, The Women's Center, and Commerce Bank*.

- Amirkhanyan, A.A., Lambright, K.T., & Kim, H.J. (2006) "Comparing quality and access: A panel data analysis of performance outcomes across three sectors." APPAM Conference, Madison, WI, Nov. 1-5 (Paper presentation, presented by A. Amirkhanyan).
- Amirkhanyan, A. (2006). "Exploring the Determinants of Nursing Home Privatization" MPSA Conference. Chicago, IL (April 20-23). April 21, 2006. (Paper presentation).
- Amirkhanyan, A. (2005). "The Smart-seller challenge: Exploring the Determinants of Nursing Home Privatization." Gerontological Society of America (GSA) Conference. *Orlando, FL* (Nov 18 -22). November 19, 2005. (Paper presentation).
- Amirkhanyan, A. (2005). "What Happens to Quality and Access: Exploring the Consequences of Nursing Home Privatization." GSA Conference. *Orlando, FL* (Nov 18 -22). November 19, 2005. (Paper presentation).
- Amirkhanyan, A. (2005). "The Smart-seller challenge: The determinants of privatizing public nursing homes." *PMRC*. USC, Los Angeles, CA (Sep. 29-Oct.1) January 13, 2005 (Paper presentation).
- Amirkhanyan, A. (2005). "The determinants and the outcomes of privatizing public nursing homes." *Brown Bag Lecture Series* of the School of Policy Studies at Queen's University. Kingston, ON (Canada). January 13, 2005 (Paper presentation). http://www.queensu.ca/sps/the_policy_forum/speakers_series/
- Amirkhanyan, A.A., Lambright, K.T., & Kim, H.J. (2004). "Putting the pieces together: A comprehensive framework for understanding the decision to contract out and contractor performance." Poster presentation at the APPAM Conference, Atlanta, GA, Oct. 28-30.
- Amirkhanyan, A., & D. Wolf (2004). "Parent care and the stress process: Findings from panel Data." Health and Retirement Study Family Research Conference. Santa Fe, New Mexico, February 27-28, 2004 (Paper presentation by A. Amirkhanyan).
- Amirkhanyan, A., & D. Wolf (2003). "Panel data estimates of a stress-pathway model." GSA Conference, December 21-25, San Diego, CA (Paper presentation, by A. Amirkhanyan).
- Amirkhanyan, A., & D. Wolf (2003). "Parent care and the stress process: Findings from panel Data." GSA Special Student Poster Session, December 22, 2003. San Diego, CA (Poster presentation by A. Amirkhanyan).
- Amirkhanyan, A., & D. Wolf (2002). "Caregiver stress and noncaregiver stress: Exploring the pathways of psychiatric morbidity." FAMSUP Meeting, Strasbourg, July 11-12, 2002. (Paper presentation by D. Wolf).

Teaching at American University (2005-present)

MPA, MPP and MPAP courses

1. PUAD 610 The Capstone for Public Administration
2. PUAD 605 Quantitative Methods for Public Managers
3. PUAD 681 Managing Nonprofit Organizations
4. PUAD 683 Marketing for Nonprofit Organizations
5. PUAD 601 Methods of Problem Solving I (MPP quantitative methods)
6. PUAD 660 Quantitative Methods

Independent Studies with PhD/MPA students

1. PUAD 690 Contracting with Nonprofit Organizations

2. PUAD 683 Marketing for Nonprofit Organizations
3. PUAD 690 Performance Measurement in Community Police Relations
4. PUAD 790 Public Sector Performance

Service to the Broader Academic Community

Public Management Research Association (PMRA) and J-PART

J-PART, Editorial Board, 2014-2020, 2024-present.

Member, 2022 PMRA Conference Site Selection Review Committee for 2024 Conference.

Presenter, 2021 PMRC RoundTable “A Year in the Life PhD Program Directors: Leadership During a Pandemic” sponsored by the Academic Women of Public Administration (AWPA).

Member, 2019 PMRA Conference Program Committee.

Member, 2018 PMRA Conference Advisory Board.

Member, PMRA Board of Directors, 2011-2015.

Chair, 2017 PMRA Conference Program Committee.

Member, 2017 PMRA Conference Site Selection Committee, 2013-2014.

PMRA’s George Frederickson Award Review Committee member, 2013-2014.

Beryl Radin Best Paper Award Committee, *J-PART*, 2011.

American Society for Public Administration (ASPA) and PAR

Member, APSA-PA Section Herbert Kaufman Award Committee, 2021.

PAR, Editorial Board, 2012-2015.

PAR Best Book Review Award Committee member, 2013-2014.

Member, Selection Committee for 75 Most Influential Articles in *PAR*, 2013.

Member, ASPA National Capital Area Chapter, *Board of Directors*, 2012-2014.

Managing Editor, *ASPA NCAC* Newsletter, 2012-2013.

Association for Public Policy Analysis and Management (APPAM)

Webinar presentation on getting papers accepted to conferences, 2022.

Co-Chair, Public and Financial Management section Review Committee, 2021 APPAM Conference.

Co-Chair, program committee, management of health care organizations section, 2020 APPAM International Conference.

Mentor, APPAM Mentor Match Program, 2018-2020.

Proposal Reviewer, 2018 APPAM Annual Meeting, Fall 2018.

Advisory Board Member, The PhD Regional APPAM Conference, 2016-2019.

Co-organized conference panels (APPAM 2008, 2009, 2010, 2019).

Network of Schools of Public Policy, Affairs, and Administration (NASPAA)

Panelist, 2023 NASPAA Conference. Meeting the Challenges of being a Department Chair in a Public Policy/Affairs School.

Interviewee, 2022 Network of Schools of Public Policy, Affairs, and Administration (NASPAA) and the University of Southern California's Civic Leadership Education and Research (CLEAR) Initiative evaluating the potential revival of the NASPAA Fellows program.

2019 NASPAA Annual Conference panelist, "The Future (and Present) of PhD Programs in Public Affairs".

AU MPA Program/Capstone Annual Assessment Committee Member, 2007-.

Minnowbrook Conference

Member, Advisory Board, Minnowbrook at 50, 2017-18.

Reviewer for a special symposium issue of the *Journal of Public Administration Research and Theory* on Minnowbrook III Conference, 2008.

American Political Science Association

Member, 2022 John Gaus Award Lecturer Selection Committee, 2022.

Other Service

Member, Advisory Committee. Department of Public Administration, Korea University. 2024-.

Participant. Roundtable on the President's Management Agenda as part of the 'Year of Evidence Action' organized by Georgetown University, in collaboration with the U.S. Office of Management and Budget. November, 2022.

Conference panel discussant or chair (PMRC 2017; ASPA 2014; APPAM 2007, 2009, 2010, 2016; MPSA 2006).

Professional Association Membership

Public Management Research Association

Association for Public Policy Analysis and Management

Manuscript Referee

The Journal of Public Administration Research and Theory

Public Administration Review

The Journal of Policy Analysis and Management

International Public Management Journal

The American Review of Public Administration

Nonprofit and Voluntary Sector Quarterly

Governance

Public Performance & Management Review

Journal of Family Psychology

The International Journal of Public Administration

State and Local Government Review

Perspectives on Public Management and Governance

Georgetown University Press (Public Management and Change Series)

Service to the University and Department of Public Administration and Policy

Dissertation committee chair or member, 2005-present.

Jean Accius, AU, 2008 (Creating Healthier Communities, President and CEO)

LeAnne Beaty, Northwestern U., 2007 (Eastern Kentucky University, professor)

Amanda Girth, AU, 2010, (The Ohio State University, professor)

Sarah Pettijohn, AU, 2014 (University of North Carolina Charlotte, professor)

Irina Novikova, AU, 2014 (Asian Development Bank, Principal Social Development Specialist)

Amanda Stewart, AU, 2015 (North Carolina State University, professor)

Stephen Holt, AU, 2017 (SUNY at Albany, professor)

Michael Hatch, AU, 2019 (Excellus BCBS, Analytics Consultant)

Meghan Doughty, AU, 2018 (the Evergreen State College, professor)

Beth Hawks, AU, 2018 (Uniformed Services University, professor)

Brandon Ranallo-Benavidez, AU, 2019 (Winthrop University, professor)

Wallis Romzek, AU, 2021 (SpyCloud, Principal Data Scientist)

Jourdan Davis, AU, 2021 (The University of North Carolina at Charlotte, professor)

Fei Roberts, AU, 2022 (Johns Hopkins University, professor)

Xiaoyang Xu, AU, 2023 (Georgetown University, postdoctoral fellow)

Lilli Shaffer, AU, In progress

Will Prince, AU, In progress

Jinah Yoo, Rutgers U, In progress

Dept search committee chair, 2012 (1), 2014 (2), 2017-2018 (1), 2021 (3).

Dept search committee member, 2009 (3), 2010 (1), 2012 (1), 2013 (1), 2015 (2), 2018 (1), 2021 (1), 2022 (1), 2023 (1).

DPAP Tenure, Promotion and Reappointment Guidelines Review Committee, 2022-24.

Key Executive Program Academic Advisory Committee, 2023-present.

DPAP Summer Diversity Academic Mentor, 2022.

DPAP Pathways to PhD Mentor, 2022-present.

PhD Program Faculty Coordinator, 2015-present.

PhD comprehensive exam grader (15+), 2005-.

PhD qualifier committee member (15+), 2005-.

Junior faculty mentoring committee member (5), 2012-present.

SPA Dean's Faculty Advisory Council member, 2015-17.

MPA/MPP Exit Surveys Coordinator, 2009-11, 2013-15.

MPA/MPP admissions committee member, 2007-14.

MPA/MPP Faculty advisor for nonprofit concentration and certificate, 2005-15.

Coordinator of Middle States Accreditation for MPA/MPP assessment, 2013-15.

Faculty panelist at international MPA/MPP student orientation, 2019, 2020.

MPA/MPP Top Prospect Day Presentation, 2020.

MPA/MPP "Fall for SPA" Presentation, 2020: <https://bit.ly/3tabfr>

SPA Policy Explainer, 2020: COVID-19 in U.S. Nursing Homes.

Faculty Research Support Grant Ad Hoc Review Committee, 2014.

Co-organized (with L. Faulk) the Nonprofit Alumni Panel, 2011-13.

MPA Curriculum Review Committee chair 2012-14, Member, 2011-12, 2015-.

AU Provost's High-Impact Research Task Force Member, 2013-14.

AU Faculty Retreat Planning Committee, Member and SPA rep, 2014-15.

AU Graduate Curriculum Committee, 2011-12.

AU Institutional Review Board (IRB) Member, 2009-10.
AU M.S. in Social Enterprise Evaluation Committee member, 2009.
Foreign MPA/MPP student networking reception facilitator, 2006, 2007.
AU nonprofit management certificate advisory council member, 2006-07.
SPA Academic Integrity and Grievance Committee member, 2006-09.
SPA Presidential Management Fellowship Preparatory Workshop facilitator, 2005.
Presenter, Ann Ferren Teaching Conference American University, 2010.
Panel speaker, Greenberg PhD Seminar, American University, 2006.
MPA/MPP Library Liaison, 2005-08.
Jury Member, Deloitte Consulting Annual Competition at Syracuse University, 2002.
Managing Editor, Editorial board member, *Maxwell Review*, Syracuse Univ., 2001-2005.

Volunteer Service to the Practitioner Community

Advised numerous state and local governments on privatization.
Advised Archbishop K. Barsamian, the Primate of the Eastern Diocese of the Armenian Church of America, on organizational matters; conducted staff survey; organized training on strategic planning at the Annual Clergy Conference; served on the Armenian Women's Guild Advisory Committee; advised on the hiring of the Diocesan Executive Director.

Other Professional Experience

Teaching Assistant, MPA Capstone, Syracuse University, 2003-04.
Research Associate, Prof. T. Dennison, funded by T. F Williams Foundation, SU, 2003.
Teaching Assistant, Quantitative Methods (grad.), New School University, 2000-01.
Research Intern, Health Policy Research Center, New School University, 2001.
Graduate Intern, Financial Services Volunteer Corps, SABIT Project, New York, 2001.
Instructor of formal/mathematical logic, Yerevan State University, 1997-98.
Junior Researcher. National Academy of Sciences of the Republic of Armenia, Office of Vice President. Parliamentary Argumentation Project, 1995-97.
Human Rights Club Leader, Euroclub of Armenia, UNIPAX, 1996-98.
Laboratory Researcher, Armenian Philosophical Academy, 1994-95.

Other Training and Professional Development

Department Chairs' and Program Directors' Faculty Learning DEI Community Meetings, AU, Fall 2021.
Advanced seminar in grant proposal writing. Foundation Center, 2007.
Annual Ann Ferren Teaching Conference, American University, 2006-10.
Professional Development Workshop, "Profiling the Nonprofit Sector at the State or Community Level: Research Resources and Approaches," Academy of Management Annual Meeting, Atlanta, GA, 2006.
Professional Development Workshop, "Nonprofit Management Education: Required Course or OFF course?" Hudson Institute and Bradley Center for Philanthropy, 2005.

RAND Summer Institute. Mini-Medical School for Social Scientists and Demography, Economics and Epidemiology of Aging, RAND, 2004.

Study Abroad: “International Management: The Private, Nonprofit and Public Sectors” University of Cambridge, UK and National Council for Voluntary Organizations, in collaboration with the New School University, 2001.

Workshop for Public Policy and Administration. Special Program for Edmund S. Muskie fellows at the Center for International Development Research, Duke Univ., 1999.

Non-Refereed Published Research

1995-1998, in Armenian and Russian

Amirkhanyan, A. (1998). Transformational logic and the logic of symbolic language. National Academy of Sciences of the Republic of Armenia (NAS RA). *Science* series (in Russian).

Amirkhanyan, A. (1998). Transformational logic and the logic of natural language. NAS RA *Science* series (in Russian).

Amirkhanyan, A. (1998). Explication of the notion of foundation. NAS RA *Science* series (in Russian).

Amirkhanyan, A. (1997). Application of the conceptual apparatus and the rules of transformational logic to mathematical logic. NAS RA *Science* series (in Russian).

Amirkhanyan, A. (1995). The essence of the question. NAS RA *Science* series (in Armenian).

Languages

English, Armenian and Russian.